

Communities management approach



We commit to respect the rights and interests of the communities in which we operate, by listening to them, understanding and managing the environmental, economic and social impacts of our activities.

Our activities involve the construction and operation of large-scale infrastructure including power stations, gas processing facilities, pipelines as well as smaller scale infrastructure such as gas wells and rooftop solar. Often this infrastructure is located in rural and regional areas and we maintain a long-term presence.

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Currently, the largest asset with the most significant and widespread potential impact on its neighbouring communities is Australia Pacific LNG, where Origin is a shareholder and the upstream operator.

Our commitment to supporting sustainable communities includes sourcing goods, supplies and services from local businesses and supporting local suppliers and contributing to regional economies by providing local job opportunities. In communities that host Australia Pacific LNG activities, our dedicated Social Performance Specialists ensure that we positively contribute to the communities where we operate. This includes the Australia Pacific LNG Regional Buy Program which has been in place since 2011, and provides opportunities to small businesses in the communities surrounding our operations in the Surat Basin in central Queensland, by connecting them directly with opportunities to supply Australia Pacific LNG's operations.

Origin's Community Sponsorship Program offers organisations and groups the opportunity to access financial assistance and in-kind contributions to support event and programs that benefit the communities in which we operate. Origin's Community Sponsorship Program aims to add value to community activities that make a positive contribution to one or more of the following areas:

- Economic development
- Natural Resource stewardship
- Community safety and wellbeing
- Regional growth and liveability

We also work closely with stakeholders to address and respond to community complaints and concerns. We manage these complaints in line with our feedback and complaints procedures across our Integrated Gas and Energy Markets businesses.

